

QUALITY POLICY

The Management and Heads of the different areas are aware that the Quality offered to the buyers is of total importance to achieve and maintain a competitive position in the current market.

Based on this consideration, TECOMAR, S.L. has defined its Company Mission as "**Satisfy the Buyer - within the framework of its activity - with supplies and services without defects, within the established deadlines and at the lowest cost**".

In order to serve this Policy, it has set up a Quality-oriented Organization and has opted to develop a Quality Management strategy based on the UNE-EN-ISO 9001:2015 standard.

Within the framework of this Organization, all purchases, supplies and services will be subject to a set of procedures that constitute the Quality Management System of the aforementioned standard.

The Quality Management System on which our Organization is based covers the purchase of products, their reception, storage and delivery to the Buyer. This orientation adopted by TECOMAR, S.L. by which the Management and Employees acquire a commitment of responsibility with this project, must be decisive to guarantee the level of Quality that the Purchaser demands and expects.

The Quality Policy assumed by the Management of TECOMAR, S.L. is summarized in the following principles:

- I. Quality is considered as a concern that encompasses all functions.
- II. To permanently improve the Quality in the supply of products and services provided to its Buyers.

In order to achieve these, the following general objectives are established:

- To reduce Complaints from our Buyers due to delivery delays.
- To access other international markets with stricter quality requirements.
- To provide confidence to all our Buyers.
- Improve internal organization and staff training.
- To transmit an image of modernity of our Company.
- The internal satisfaction of our company.

TECOMAR, S.L. also considers respect for the environment to be a strategic and fundamental factor and establishes a series of guidelines to comply with the environmental policy:

- Compliance with applicable environmental legislation and regulations, as well as the commitment to meet other requirements acquired voluntarily using the most environmentally friendly and economically viable technologies.
- The establishment of objectives of continuous improvement in our services with environmental actions consistent with the nature and performance of the processes of our activity.
- Preventing pollution associated with our activity.
- Minimize the generation of waste derived from our work, especially the plastic waste produced in our warehouses.

In this effort, it is a constant concern of the Management to develop an awareness of Quality and Environment in all the staff, so that this Quality Policy is known, understood, applied and kept up to date at all levels of the organization.

TECOMAR, S.L.

Manager Director